



Scottish Tourism Alliance Autumn Conference: Terms and Conditions

Alliance/non-members:

Cancellations:

Cancellations confirmed in writing up to Monday **17 September 2018** will be accepted and will receive a 50% refund of the ticket price. Cancellations after that date or 'no show' on the day will be non-refundable.

Payment:

Please note places MUST be paid for 7 days in advance of the event.

Transferring your ticket:

If you are unable to attend and wish to transfer your ticket please advise events@stalliance.co.uk of any name changes 48 hours before the event.

Affiliate / Associate members – free of charge tickets:

Cancellation:

Associate and Affiliate STA members who take up their free of charge ticket for the Autumn Conference and AGM must book **by 1st September 2018** to guarantee your place. Bookings made after that date cannot always be guaranteed a free of charge place due to demand / waiting list.

Associate and Affiliate members who have booked their free of charge tickets and are no longer available to attend must advise events@stalliance.co.uk as soon as possible. No show on the day will be subject to 75% of the ticket price (£75+VAT).

Transferring your ticket:

If you are unable to attend and wish to transfer your ticket please advise events@stalliance.co.uk of any name changes 48 hours before the event.

For more information, please contact events@stalliance.co.uk or call us on 01786 459235

